

SALON GUIDELINES COVID-19

My Commitment

I will provide you with a safe environment that complies with guidelines issued by Government and our local authority.

1 THE SALON

- I have undertaken a thorough review of the salon and the services I offer.
- All surfaces throughout the salon will be cleaned regularly and wiped with the appropriate cleaning product between each treatment.
- All items of equipment will be cleaned before and after every treatment. This includes all metal instruments, brushes, bowls, and tweezers.
- One-use disposable items will be used where necessary (sustainable alternatives kept where possible).
- We will ensure adequate ventilation throughout the salon with doors and windows open where possible.

2 THERAPIST

- I have conducted training to ensure I care for my customers in a safe, hygienic and professional manner.
- I have been trained to adapt each treatment to uphold best practice, including hygiene and safety.

3 TREATMENTS

- I will wear gloves, mask and other personal protective equipment (PPE) during treatments where required. I will wash my hands before and after every treatment.
- PPE will be replaced after every treatment.

4 GUEST ARRIVAL & RECEPTION

- I will greet you warmly but without a handshake or personal contact.
- I will stagger customer arrival times to minimise close contact.
- I will clean the reception area regularly.
- I ask that you pay using card or other cashless means.

5 I ASK YOU, MY CUSTOMERS

- To arrive at the time agreed and wait outside until collected.
- To wear face-masks.
- Bring minimal items into the Salon, i.e. keys and purse.
- For your own personal comfort, please feel free to bring your own socks, blankets and /or refreshments.
- To wash your hands and/or use hand sanitiser as directed before and after each treatment.
- To contact us and re-arrange your appointment, if you have a temperature, or are feeling unwell or if any person in your household has the same or is self-isolating.
- Do not come to the salon if you or anyone you live with is self-isolating or is displaying symptoms known to be consistent with Covid-19.
- I am more than happy to discuss any of your individual concerns, please feel free to speak with a me.